

Welcome to Park Hotel San Jorge and thank you for choosing us

We would like to offer you all the information you may need in order to make your stay more comfortable.

The most important thing is the welfare of our guests and our staff. The Park Hotel San Jorge accomplishes all the regulations and guidelines regarding hygiene, risk prevention and safety issued by the Spanish Ministry of Health.

During the new normality the offered services are:

- Accommodation
- Breakfast: assisted breakfast where our staff will serve you whatever you desire from our selection. In order to avoid mass of people it is necessary to book the time zone you would like to have breakfast during the check in.
If you wish to have breakfast in your room, we can bring it as take away bag for a supplement of 3€ per person.
- Dinner: For dinner we offer two options, either our half board menu inside the Mar Brava restaurant with a price of 28€ that includes starter, main and dessert (*drinks not included*); or our à la carte Snack Bar (*available steadily from 3.30 p.m. to 10.30 p.m. on weekdays and from 1.30 p.m. to 10.30 p.m. on weekends at the terrace or inside the bar Mar Blau*), with a casual offer based on tapas, salads and some of our specialities.
It is mandatory to book in advance. We have also established turns in order to avoid mass of people.
- Lunch: Our à la carte Snack Bar is available for lunch at the terrace or inside the Mar Blau bar on weekends.
- Terrace with sea views (*the furniture has been rearranged to ensure safe distances between tables*).
- Common indoor areas (*with a limited and reduced capacity*)
- Swimming pool (*open from 10 a.m to 6 p.m., with lifeguard service and respecting the safe distances between sunbeds*).
- Massage service: it is mandatory to book at the hotel front desk
- Circuit Spa: includes jacuzzi, Finish sauna and three sensation showers. With the new hygiene and safety measures, the Spa circuit is reserved exclusively for your family unit. The price is 45€ for 40 minutes of access (*family units up to 8 people. Access from 16 years old*). Available from 4 p.m. to 8 p.m. and with prior reservation at the hotel reception. On weekends also available from 10 a.m. to 2 p.m.
- Fitness room: available from 7 a.m. to 8 p.m. It must be booked in advance at the hotel reception and costs 5€ per hour. Reserved exclusively for family units.

The following services are currently not available (de-confinement phase 2):

- Cloakroom (with the aim to avoid the contact with the luggage of the other guests)

Our commitment to cleanliness and disinfection

Standards of hygiene, cleanliness and disinfection are one of our priorities and we are introducing additional measures to ensure the safety of our guests and staff.

- **Hand sanitiser gel** is available in transit areas and parts of the premises used frequently by guests and staff.
- **Rooms:** rooms are cleaned and disinfected after guests leave and before the arrival of the next guest, special attention being paid to surfaces which are touched frequently.
We have also reduced the amount of fabric in rooms and eliminated bathroom amenities (these are available from Reception) and some decorative items.
- **Public spaces:** these spaces are cleaned and disinfected more frequently, special attention being paid to the reception area, lifts and lift buttons, door handles, sanitiser gel dispensers and room keys, among other items.
- **Training:** all staff have received training in procedures to deal with Covid-19 and the relevant hygiene protocols.

Our commitment to safety

Some of the implemented measures are as follows:

- Distance indicators have been installed to ensure that the minimum safety distance is respected and prevent concentrations of people in busy areas.
- All our employees have the necessary PPE. Assessments of occupational hazards have been carried out to ensure it is suitable.
- Guests are encouraged to use cards to pay.
- Floor and maintenance staff will only provide service when guests are not in their rooms.
- Procedures are in place to deal with any cases in which an employee or a guest develops symptoms related to Covid-19.

We will like to also inform our guest that it is **mandatory to use the mask** in the closed areas of the hotel , including the front desk and the breakfast buffet

What will you find in our rooms?

We have prepared our rooms based on a new nude concept. We have reduced the non-necessary elements of our rooms, which have been cleaned and sanitized in-depth.

- We have moved the extra pillows away
- We have emptied the minibars
- We have moved the kettles away
- We have moved the amenities away
- We have covered the tv remote control with a plastic bag that is changed for every customer

If during your stay you wish to have some of these items, you just need to call us at the front desk (telephone number: 1305) and we will bring them to your room.

Telephone and addresses of interest:

- Platja d'Aro First Aid Center (CAP)
Avinguda Castell d'Aro 55
17250 Castell – Platja d'Aro
Telf: +34 972 82 71 22

- Palamós Hospital
Carrer Hospital 36
17230 Palamós
Tel: +34 972 60 01 60

- Catalan Health Service: 061
- Emergency phone number: 112
- Calonge Municipal Police : +34 972 66 03 27